



Sarah B. Knowlton
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May 8, 2013

By Overnight Mail

Debra A. Howland
Executive Director
New Hampshire Public Utilities Commission
21 South Fruit Street, Suite 10
Concord, NH 03301-2429



Re: DE 12-097; Investigation Into Purchase of Receivables, Customer Referral and Electronic Interface for Electric Distribution Utilities

Dear Ms. Howland:

I am writing in response to RESA's May 7, 2013 Motion to Close Docket Without Prejudice. Granite State Electric Company d/b/a Liberty Utilities supports RESA's request to close the docket without prejudice.

Liberty Utilities supports the dismissal given the lack of detail about the proposed purchase of receivables ("POR") program. In addition, we are concerned about implementing a POR at the same time that we are transitioning to Cogsdale, our new customer information system. The Company would incur additional expense to modify Cogsdale to comply with a POR and web-based electronic data interchange, as well as a delay in transitioning to our own system from the National Grid customer service transition services currently being provided. Liberty also believes that before reconsidering a POR docket, it would be beneficial to give the competitive market additional time to develop in light of the significant changes seen over the course of the last year.

Thank you for your consideration of Liberty's position.

Very truly yours,

A handwritten signature in black ink that reads "Sarah B. Knowlton".

Sarah B. Knowlton

cc: Service list